

Operator Redemption Clauses, Published State Exclusion Lists, and Attributed Public Cashout Wait-Time Reports in US Sweepstakes Casinos (2026)

Separating Operator-Stated Processing Clocks from Attributed Self-Reported Player Wait Durations Across 50 US States and DC

Live Payout Pulse Leaderboard (Min 3 Dated Posts): <https://casimo.org/payouts/reported>

50-State & DC Operator Exclusion & Regulator Hub: <https://casimo.org/states>

Weekly Sweeps Report & Rule-Change Ledger: <https://casimo.org/sweeps-report>

Payout Cohort & Right-Censoring Methodology: <https://casimo.org/payments/methodology>

Abstract

We compare operator-published processing time clauses and state exclusion lists against attributed public posts and store reviews that state an explicit cashout duration. Median waits are reported only where at least three dated public posts state a wait in payout context, preserving the boundary between self-reports and bank-verified outcomes. Across 22 operators with captured state exclusion clauses and 13 casinos meeting the minimum threshold of 3 dated public wait-time reports, we document both the operator's own rulebook clock and what public posts describe.

1. Attributed Public Cashout Wait-Time Board (13 Brands with ≥ 3 Dated Posts)

Durations are what attributed public posts and reviews state, extracted from retained excerpts; not bank-verified payouts or a representative rate. Complaint topics are keyword classifications of selected public records.

1. Bracco: typical wait 1 day (range 1 hour to 2 days, 5 wait posts / 53 total posts)

Business-day mentions: 0 | Top complaint topic: Cashouts & payments (29) | Record: <https://casimo.org/casinos/bracco/payout-time>

2. FanDuel Casino: typical wait 2 days (range 2 hours to 2 days, 3 wait posts / 191 total posts)

Business-day mentions: 0 | Top complaint topic: Bonus conditions (41) | Record: <https://casimo.org/casinos/fanduel/payout-time>

3. Pulsz: typical wait 2 days (range 1 day to 4 days, 3 wait posts / 123 total posts)

Business-day mentions: 1 | Top complaint topic: Cashouts & payments (33) | Record: <https://casimo.org/casinos/pulsz/payout-time>

4. Crown Coins: typical wait 3 days (range 1 day to 7 days, 8 wait posts / 330 total posts)

Business-day mentions: 1 | Top complaint topic: Cashouts & payments (100) | Record: <https://casimo.org/casinos/crown-coins/payout-time>

5. McLuck: typical wait 3 days (range 1 day to 7 days, 5 wait posts / 177 total posts)

Business-day mentions: 2 | Top complaint topic: Cashouts & payments (52) | Record:
<https://casimo.org/casinos/mcluck/payout-time>

6. Dogg House: typical wait 3 days (range 2 days to 5 days, 4 wait posts / 69 total posts)

Business-day mentions: 0 | Top complaint topic: Customer support (31) | Record:
<https://casimo.org/casinos/dogg-house/payout-time>

7. theScore Bet: typical wait 3 days (range 1 day to 3 days, 4 wait posts / 68 total posts)

Business-day mentions: 0 | Top complaint topic: Customer support (25) | Record:
<https://casimo.org/casinos/thescore/payout-time>

8. Acebet: typical wait 3 days (range 2 days to 4 days, 3 wait posts / 107 total posts)

Business-day mentions: 0 | Top complaint topic: Cashouts & payments (40) | Record:
<https://casimo.org/casinos/acebet/payout-time>

9. Victory Blast: typical wait 3 days (range 1 day to 3 weeks, 3 wait posts / 67 total posts)

Business-day mentions: 0 | Top complaint topic: Cashouts & payments (22) | Record:
<https://casimo.org/casinos/victory-blast/payout-time>

10. Eagle Casino & Sports: typical wait 4 days (range 2 days to 8 days, 3 wait posts / 50 total posts)

Business-day mentions: 2 | Top complaint topic: Cashouts & payments (16) | Record:
<https://casimo.org/casinos/eagle/payout-time>

11. Cashoomo: typical wait 7 days (range 3 days to 4 weeks, 16 wait posts / 93 total posts)

Business-day mentions: 1 | Top complaint topic: Cashouts & payments (56) | Record:
<https://casimo.org/casinos/cashoomo/payout-time>

12. Baba: typical wait 10 days (range 6 days to 4 weeks, 9 wait posts / 49 total posts)

Business-day mentions: 4 | Top complaint topic: Cashouts & payments (27) | Record:
<https://casimo.org/casinos/baba/payout-time>

13. Chumba Casino: typical wait 12 days (range 1 day to 12 days, 9 wait posts / 96 total posts)

Business-day mentions: 2 | Top complaint topic: Cashouts & payments (31) | Record:
<https://casimo.org/casinos/chumba-casino/payout-time>

2. State Exclusion Frequency Across 22 Published Operator Lists

Operator exclusion lists are quoted from retained operator documents on the observed date. Absence from a published list is not an eligibility guarantee; regulator listings are state casino directory records, not offers.

ID (Idaho) - named in 19 operator exclusion lists; 0 state-licensed casino listings: <https://cas>

NY (New York) - named in 19 operator exclusion lists; 0 state-licensed casino listings: <https://>

WA (Washington) - named in 19 operator exclusion lists; 0 state-licensed casino listings: <https://>

CT (Connecticut) - named in 18 operator exclusion lists; 0 state-licensed casino listings: [https](https://)

MI (Michigan) - named in 18 operator exclusion lists; 15 state-licensed casino listings: <https://>

MT (Montana) - named in 18 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/mt>
NV (Nevada) - named in 18 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/nv>
CA (California) - named in 17 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ca>
LA (Louisiana) - named in 17 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/la>
NJ (New Jersey) - named in 17 operator exclusion lists; 30 state-licensed casino listings: <https://casimo.org/exclusion/nj>
DE (Delaware) - named in 14 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/de>
IN (Indiana) - named in 14 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/in>
TN (Tennessee) - named in 14 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/tn>
ME (Maine) - named in 12 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/me>
WV (West Virginia) - named in 11 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/wv>
KY (Kentucky) - named in 8 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ky>
MD (Maryland) - named in 8 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/md>
AZ (Arizona) - named in 7 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/az>
IL (Illinois) - named in 7 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/il>
MS (Mississippi) - named in 7 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ms>
DC (District of Columbia) - named in 4 operator exclusion lists; 0 state-licensed casino listing: <https://casimo.org/exclusion/dc>
FL (Florida) - named in 3 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/fl>
MN (Minnesota) - named in 3 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/mn>
PA (Pennsylvania) - named in 3 operator exclusion lists; 24 state-licensed casino listings: <https://casimo.org/exclusion/pa>
HI (Hawaii) - named in 2 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/hi>
RI (Rhode Island) - named in 2 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ri>
SC (South Carolina) - named in 2 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/sc>
AR (Arkansas) - named in 1 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ar>
GA (Georgia) - named in 1 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ga>
IA (Iowa) - named in 1 operator exclusion lists; 0 state-licensed casino listings: <https://casimo.org/exclusion/ia>